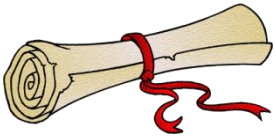


Tenure & Rights



-You have the right to live without interference as long as you want unless there is a legal reason otherwise.

-You have the legal right for a spouse to take over tenancy on death.

Ending & Moving

-You have the right to swap the tenancy of your home (mutual exchange) with another Council tenant.

-You need written permission to make improvements to your home.

-You are entitled to urgent repairs if it is affecting your health.



This information leaflet has been produced and funded by the Church Ward Labour party.

Your three Councillors working alongside Affinity and Reading Borough Council want to make your living experience and tenancy with Affinity as pleasurable as possible.

If you have any issues or want to discuss anything with us, please see contacts below.



ASHLEY PEARCE
07950485497
ashleypearce84@yahoo.co.uk



EILEEN McELLIGOTT
07766903276
eileen4church@gmail.com



PAUL WOODWARD
07776238861
Paulwoodward4church@gmail.com



Address: Unit 2, Woodside Business Park, Whitley Wood Lane, Reading, RG2 8LW

Phone: 0800 028 6942 or 01189 22 44 51 between 9am – 5pm weekdays

Email: info@affinityhousing.co.uk



Address: Reading Borough Council, Civic Offices, Bridge Street, Reading, RG1 2LU

Phone: 01189372161

Email: neighbourhoodservices@reading.go.uk

CONDENSATION & HEATING TIP!

Condensation is caused by hot air meeting cold. Leaving your heating on for a longer period of time at a lower temperature rather than short bursts of high heat will save you money & help stop condensation.

Information



-We must ask your views about any housing plans that substantially affect you

-We must provide information each year on housing performance (in Annual report)

-You have the right to see any information we hold about you

Your Responsibilities



-You must pay your rent and charges on time which are due every Monday.

-Service charges can change but you must be given 4 weeks' notice.

-You must act in a reasonable way when living in the property, and it must act as your main place of residence.

-If you are away from your home for longer than 28 days you need to notify us.

-Gardens must be kept tidy & in good condition (including grass and hedges)

-Fencing must be maintained in good condition

You **MUST NOT**

-Park vehicles without a drive way or dropped curb

-Block access to any property

-If you live in a house or a bungalow you must not keep more than two domestic animals, such as dogs, cats, caged birds or small animals.

-You, your pets and anyone living with you or visiting you must not do anything that causes or is likely to cause a nuisance, danger, annoyance or disturbance to anyone living, visiting or working in the neighbourhood.



Repairs & Maintenance

Our responsibilities

-We must carry out repairs in a reasonable time, with reasonable notice and clear up afterwards



-We will take reasonable care of communal areas around homes.

-We are legally responsible from making sure gas appliances are safe.

-You have the right to have certain urgent minor repairs done quickly.

Your responsibilities

-You must keep the interior of your home in good condition.

-You are responsible for decorating the inside of your home and repairing any improvements you have made.

- You must allow reasonable access to your home to carry out repairs but we must give you 24 hours' notice.

-Examples of additions or alterations that need written permission are: aerials, conservatories, driveways, fences, garages, ponds, gardens, hand standing areas, dishes and sheds

-You are responsible for meeting the costs of repairing any damage to your home caused by you or guests.

-You have the right to rent **part** of your home to somebody else as long as you have our written permission. This is called sub-letting. You must not sub-let the whole of your home.

